

THE STAR INN THE HARBOUR LTD – ACCESS STATEMENT

The Star Inn The Harbour Ltd is committed to providing reasonable access for those with disabilities to its Restaurant facility. In this statement, we have attempted to accurately describe the facilities offered to visitors to enable visitors to judge for themselves the suitability in line with their own access needs.



Restaurant

Access for those with physical disabilities is available via the main entrance and Ice Cream Parlour entrances. Cars can be parked in the public carpark to the rear of the Restaurant, whilst wheelchair users or those with restricted mobility are exiting a vehicle and there is level access from the car park to the front of the building. Please note the car park itself contains some uneven surfaces. Alternative parking is available at Whitby Station on the opposite side of Langborne Road and there is a crossing with lights and lowered pavement sections near the Co-op supermarket.

The inward-opening 'automatic' front doorway is sufficiently wide (over 90cm) for normal wheelchairs and there is also a 'disabled' toilet, newly refurbished to current standards, within the Ice Cream Parlour.

There is no change in level on the ground floor and there are no rugs or mats within this area. Diners would usually make a reservation for the Restaurant and, at this time, it is possible to plan table allocations to create sufficient space for a wheelchair.

Waiter/waitress service is available from the bar directly to the table, and there is background music throughout the building.

Menus are changed quite often and it is not therefore possible to provide a Braille menu. However, with adequate notice, a special large print menu could be provided. Dishes can also be modified for ease of eating on request, and we can cater for all dietary needs with notice.

Trained assistance dogs are permitted within the Restaurant.

Travelling to The Star Inn The Harbour

Our postcode for Satnav purposes is YO21 1YN. The nearest railway station is Whitby, which is directly opposite the Restaurant and the Bus Station adjoins Whitby Station.

In addition to the large public car park to the rear of the restaurant, there is additional parking at Whitby Railway Station.

Additional Information

The nearest hospital with an A&E Unit is Scarborough. The closest GP's surgery is Whitby Group Practice, Spring Vale Medical Centre, Rievaulx Road, Whitby YO21 1SD.

Enquiries

Please do not hesitate to contact us with any queries, by telephone on 01947 821900 or email: info@starinntheharbour.co.uk.